

**Forgot password user manual**

We are here to help. Please send  
your issue or query to  
[klephysiotherapy@contineo.in](mailto:klephysiotherapy@contineo.in)  
App code: 00211601



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PHYSIOTHERAPY, BELAGAVI

## Login

[Forgot password](#)

**Step 1:**  
Click on "Forgot Password"

*Please note: If the password is blocked/forgot/change - kindly use the "forgot password" link as shown on the login page. You will be getting OTP to the mobile number/email id which is updated in the system, and the same password will be updated*

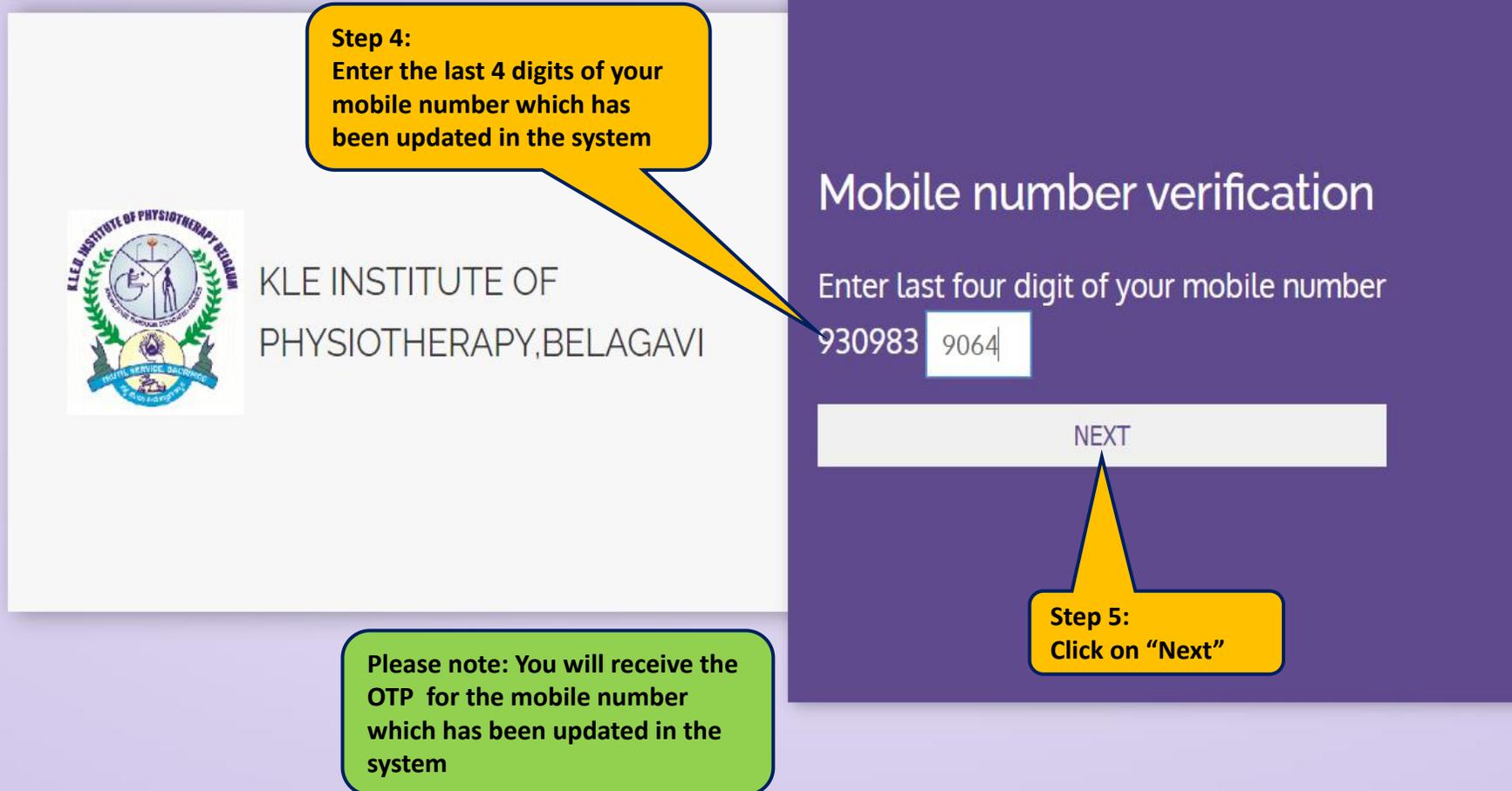


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**Step 2:**  
Enter the username

Please enter user name for  
which you want to recover  
password

**Step 3:**  
Click on "Next"



The image shows a mobile number verification interface. On the left, there is a white box containing the logo of KLE Institute of Physiotherapy, Belagavi, and the text "KLE INSTITUTE OF PHYSIOTHERAPY, BELAGAVI". A yellow callout bubble points to the text "Enter the last 4 digits of your mobile number which has been updated in the system". On the right, a dark purple box displays the title "Mobile number verification", the instruction "Enter last four digit of your mobile number", and a text input field containing "930983 9064". Below the input field is a white button labeled "NEXT". A yellow callout bubble points to the "NEXT" button with the text "Step 5: Click on 'Next'". At the bottom center, a green callout bubble contains the text "Please note: You will receive the OTP for the mobile number which has been updated in the system".

**Step 4:**  
Enter the last 4 digits of your mobile number which has been updated in the system

**Mobile number verification**

Enter last four digit of your mobile number

930983 9064

NEXT

**Step 5:**  
Click on "Next"

Please note: You will receive the OTP for the mobile number which has been updated in the system



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**Step 6:**  
Enter the OTP which  
you have received

OTP sent to 9309839064 and  
test@contineo.in

Please enter 6 digit OTP :

Wait for few minutes in case of slow network, You can resent OTP in 291 seconds.

**Step 7:**  
Click on "Next"



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**Step 8:**  
Here enter the password with  
the combination of  
upper case Lower case,  
special character”

Set new password for  
test@contineo.in.

New Password:

\*\*\*\*\*

(Password should have Upper case, lower case, special character)

Verify Password:

\*\*\*\*\*

NEXT

**Step 9:**  
Click on “Next”

 Password updated

**Please note:**  
After reset, the password message display as password updated

**Step 10:**  
Enter the Username and New password



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[Forgot password](#)

**Step 11:**  
Click on "Login"

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**Thank You**